



SAFE LIKE HOME

Our Commitment to Your Safety

It is our business to care. We want you to know that it is our commitment to make you safe and protected when you stay here at your safe haven. For 20 years, we have extended our hand and home for you. We made sure that Discovery Suites is a place where you feel safe. Being able to make sure that our guests are sheltered brings us great inspiration to continuously strive for the best. As we reconnect to travel again, we continue to do our part in providing a safe home for you, whether you are travelling for business or for leisure.

SAFETY AND HEALTH OF OUR EMPLOYEES

All employees and service partners are required to observe the following health protection measures:

- Wearing of face masks and face shields.
- Accomplishment of health questionnaire checklist and a COVID-19 tracking form.
- Security to continue the use of infrared temperature scanners and disinfectant spray at each entrance point.

CLEAN ENVIRONMENT

Our Housekeeping team continues to be stringent about preventing the spread of the virus, through the following enhanced facility, room cleaning and disinfecting guidelines:

- Routine sanitation of identified high touch surfaces using disinfecting agents that are registered with the Environmental Protection Agency.
- Installation of alcohol-based hand sanitizer stations at all public areas.
- Wearing of complete personal protective equipment and spraying of disinfectant at the sole of shoes before entering the room, and after cleaning the room.

FOOD SAFETY

Your meals are prepared in the kitchens which are regularly sanitized to avoid food contamination. Kitchen staff are required to wear face masks or shields and disposable gloves at all times, to ensure that you can enjoy your meals to the fullest.



SOCIAL DISTANCE

Guests and hotel employees are advised to avoid the gathering of large groups of people in closed spaces. Restaurants are only open for delivery until further notice, and interactions are guided by the “three feet rule”.

Social distancing will also remain in practice. Employees will be asked to maintain three feet apart when interacting with guests, attending meetings and workshops, and when in public areas such as the gym, restaurants, elevators, lockers and the cafeteria.

GENERAL HYGIENE

All employees are advised to frequently wash their hands with soap and water, or 70% alcohol-based handrub after every activity, after touching their face mask, coming in contact with respiratory secretions or frequently-touched surfaces or upon entry to premises.